

SUCCESS STORY FOR SOUTHERN DIVISION NAVAL FACILITIES ENGINEERING COMMAND (NAVFAC)

This success story typifies how FedSource benefits the customer through process driven changes.

NAVFAC's mission is to provide DoD activities with Architectural and Engineering (A&E) and construction project support. With minor exception, requirements involving new and minor construction projects are performed exclusively using private sector construction contractors, however depending on in-house capability, a certain portion of A&E services are likewise awarded to the private sector firms. Regardless of who provides the tasks, A&E plans specify that on-site inspections must be conducted using either government employees, if available or contract personnel if government personnel are unavailable. Naturally, the advantage of using government personnel is the flexibility managers have in assigning federal employees to multiple jobs (work load permitting) or to a separate jobsite in the event the present job is stopped or temporarily delayed. However, unlike government employees, contract employees hired by the A&E firm are not subject to reassignment or multiple taskings, and therefore must remain exclusively on the jobsite for which they were initially hired.

In reviewing the process presented above its apparent that unlike contractor personnel, the flexibility afforded federal managers is a 100% utilization of an inspector capability. By merely analyzing the requirements, altering the process and involving FedSource the same is now true for inspectors formerly hired under the A&E contract. Under this revised process, personnel utilization and efficiency significantly improves as the result of shifting construction inspections from oversight by A&E firms to federal managers.